

Job Title: SQL Developer/Systems Analyst
Department: Information Technology
FLSA Status: Full-Time/Exempt
Reports to: Director of Information Technology

Description and Desired Qualifications

In this position for Delta Dental of Idaho, you will be a part of a passionate and highly efficient IT team that has responsibility to implement custom-developed software solutions that enable the business to deliver the company's products and services as efficiently as possible. You will be responsible for writing, enhancing and optimizing SQL queries and stored procedures to support our custom-built ERP system (claims, enrollment, billing and sales) and provide the business with the critical data needed to make informed decisions.

You will provide operational support for our EDI and ETL processes to ensure timely completion of automated jobs and tasks. You will have a hand in the on-going monitoring, maintenance, enhancement and protection of our enterprise application and database infrastructure and you will support and help manage our security program to ensure the protection of our data and intellectual property. Additionally, you will help provide support to end users and their corporate devices to ensure all staff is able to work effectively and efficiently.

You will need to be a self-motivated individual who can be effective working both independently and in a collaborative team environment. Your ability to communicate complex technical issues to non-technical stakeholders and end users, both verbally and in writing, will be essential. We are an "Agile" software development shop, so an understanding and appreciation for agile project management methodologies is needed. If you are a detail-oriented problem solver who enjoys working on new challenges and projects instead of just keeping the lights on and you are inspired and motivated by a corporate mission that makes a difference in our community, this could be the perfect job for you!

Essential Functions:

- Collaborate with IT developers and Business Analysts to design software solutions that provide exceptional value to the business
- Write SQL queries and create stored procedures to support development of software and website functionality and reports, as well as a variety of EDI solutions
- Monitor, support and enhance our EDI, ETL and automated job processes to ensure successful and timely execution and to maintain data integrity
- Perform database schema deployments to Testing, Stage and Production environments on a frequent basis
- Help monitor and manage Windows servers and SQL Server databases to ensure excellent performance
- Provide end user support (help desk) as needed
- Communicate with both technical and non-technical customers, partners and stakeholders to share information, collaborate on solutions and train on the use of technology
- Perform other duties, as assigned; Limited travel may be required

Qualifications:

- Must have at least three (3) years' experience as a SQL Developer and/or SQL Server Database Administrator working in a software and/or web application development environment
- Must have a Bachelor degree in Computer Science, Computer Information Systems or related technology field, OR comparable combination of education and work experience
- Must have strong working understanding of database design, command of the SQL syntax and experience working with Tables, Views, Stored Procedures, Indexes, Triggers, Functions, etc.

- Must have working understanding of multi-tiered enterprise application design concepts
- Working understanding of object-oriented .NET applications preferred
- Our environment includes the following technologies:
 - VB.net, ASP.net and C#
 - SQL Server 2008
 - Subversion (SVN)
 - JIRA
- Ability to troubleshoot and optimize slow running queries and experience analyzing query plans preferred
- At least 1 year experience in the health care industry preferred

Special Considerations

Must possess mobility to work in a standard office setting, requiring sitting for long periods of time, and be able to operate standard office equipment.

Our Culture

As an organization, we strive to sustain a positive and productive work environment. Our goal is to work hard, be engaged in our jobs, and have fun. Employees are encouraged to provide input that will help Delta Dental continue to be a great place to work. We believe we are most effective in our jobs when we achieve balance between our personal and professional lives. While it is critical for us to be available for our customers, we utilize options that give us flexibility to manage our needs outside the workplace.

Delta Dental of Idaho is an Equal Opportunity Employer.

The above statements are intended to describe the general nature and level of the work being performed by people assigned to this work. This is not an exhaustive list of all duties and responsibilities. Delta Dental of Idaho reserves the right to amend and change responsibilities to meet business and organizational needs as necessary.

When we... Smile... Innovate... Contribute... Give Back... Share... we benefit!

Delta Dental of Idaho is an EOE/AA Employer. We consider applicants for all open positions without regard to gender, race, color, religion, national origin, age, veteran's status, disability, or any other legally protected status.